Dear

Thank you for choosing the Angus Hotel for your upcoming stay in Perthshire and we look forward to welcoming you shortly.

Due to the current pandemic and increased level of government restrictions in Scotland over the winter, months, we are delighted to remain open, however we have been forced to make some key changes to our service levels, and these changes are likely to affect your stay with us.

1. **QR CODE:**You will receive a QR Code the day before you arrive that you can use to check in.
2. **Check-in:** Is from 3.00pm and we have introduced self-check-in kiosks in reception. There will be a host on hand should you need assistance between 8am and 8pm. Should you arrive earlier, then we are delighted to take in your bags early and store them safely. The kiosks will issue your room number and key card, which also gives you access to the main entrance after 8pm. If you are having issues, please call the number displayed on the kiosk for help.
3. **Breakfast**: We are only offering a Continental style breakfast in the Bay Tree Restaurant and this is complimentary for Room Only guests. Please pre-book breakfast online through the booking system or on our website.

 [BOOK YOUR BREAKFAST TIME HERE](https://www.theangushotel.com/food-drink/)

1. **Food and Beverage offer**: Complimentary hot drinks are available 24 hours a day from the machine in Bay Tree Restaurant. There is sadly no provision for dinner or drinks service in the evening. There are eateries across the square and nearby in town and the local shops are open for business as usual.
2. **Swim Reservations:** You must pre-book your swim if you intend to have a dip in our pool during your stay. To pre-book a swim session please use our online booking calendar below, or on our website [here](https://www.theangushotel.com/leisure-club/).

[BOOK YOUR SWIM TIME HERE](https://www.theangushotel.com/leisure-club/)

1. **Housekeeping:** Rooms are only serviced if you stay longer than 3 nights. Fresh towels, tea and coffee supplies are available from reception daily.
2. **Payment:** Will be taken during your stay. If you check in through one of our Kiosks, we will take payment for free a cancellation rate on arrival and will pre-authorise your card for incidentals.
3. **Check-out**: Is quick and easy through one of our kiosks in reception. You instruct the kiosk to check-out and you can see an itemised bill for any incidentals incurred during your stay, the kiosks only accept card payment. You can request an electronic copy of your bill to be sent to your email address. We ask that you deposit your key card at reception.

I am very sorry for the changes that we have been forced to make to our regular full-service offer. I trust that your stay will be an enjoyable one.

Best wishes

Brian Robinson

Hotel General Manager