



Kenmore Hotel has been providing hospitality experiences for quite some years, and ensuring the safety, wellbeing and happiness of our team and guests lies at the very heart of everything we do.

NO STONE UNTURNED

We've reviewed every single area of our operation with a fine-tooth comb, from checking in, moving around the hotel and servicing bedrooms, to the way we prepare food, the seating plans in our bars to develop a rigorous response to the global public health crisis.

WHAT TO EXPECT

As a result, a slightly different guest journey with some possible delayed access to your accommodation may occur as we have updated team protocols, and an enhanced set of hygiene and safety measures that meet or exceed government guidelines. This has been implemented to provide even greater peace of mind during your time in our stunning part of the world. We will, of course, continue to work with public health authorities to enable us to adjust and update those measures in line with the very latest guidance.

Our stayover guest room cleans have been suspended for the time being. However, you can request clean towels, linen and anything else you require to be delivered to your door.

We have suspended all in room dining until further notice. We have reduced the capacities of all our restaurant and bar areas to allow space for distancing and would kindly request that you make a breakfast and dinner reservation.

SAFE ADVENTURES

Our priority is your safety, whilst also providing an environment where you can have a wonderful time. Our forte has always been to try and meet our individual guests' needs and exceed expectations, so – whether you're looking for an intimate dinner in your own private space, a beautiful family picnic by the side of Loch, or a secluded countryside walk where your only company is the local wildlife – the fun and adventure at Kenmore must and will go on!

We look forward to welcoming you – if you have any questions or concerns, please just ask one of our team.

Best wishes,

Gillian Spence
General Manager