

Leapark Hotel - Grangemouth

It's great to be open again + to welcome back all of our loyal, regular customers + friends.

Things have changed a lot in the past few months, including the way we have to operate at the moment in line with government guidelines.

We will be operating with reduced hours + reduced menu in our dining areas to allow our guests + staff members to maintain a safe social distance from one another.

No customers are allowed to stand at the bar, table service will be provided throughout. All staff members will have face coverings on. New guidelines require all guests to wear a face covering while moving around public areas of our hotels: these may be removed once you are seated at your table for food or drinks + once inside your hotel room. We are taking bookings for anyone wishing to come along to allow us to comply with NHS trace + protect scheme. Please download NHS Scotland Protect app from apple store or google play. We will require details of all guests entering the premises. We have a one way system in operation in all of our hotels. We are all working hard to maintain a safe, covid secure environment for all of our customers + guests. Our customer toilets are sanitised regularly + limited numbers will be allowed in at any one time. All of our tables + chairs in dining areas are being sanitised between bookings, our menus are single use or laminate + sanitised after each use, our condiments are individual sachets. Customer numbers will be limited + tables have been spaced out to allow us to comply with 1m+ distancing. Hand sanitiser is available at all entrances, exits, toilets + common touch points.

Our guests bedrooms + bathrooms are deep cleaned upon departure using chemicals proven to kill the virus, steam + ozone. Your room will not be serviced during your stay except upon request. We are asking all guests to open a window either before service or upon departure. Our housekeeping staff have been trained in safe use of chemicals, cleaning procedures + disposal of PPE supplied to them. Breakfast can be either a grab + go pack or a pre-booked time in our restaurant at the moment until restrictions ease to allow us to safely resume normal operations. Please clarify your options with reception upon check-in. Please book a table in our bar for drinks or dinner, this can be done with reception or Treetops Bar directly. Currently, our bar service must cease by 10.00pm, this means all guests must have departed bar by this time. It is permissible to purchase drink to take to your bedroom but no guests, including those resident within the hotel, are allowed to remain in bar area after 10.00pm

At the moment, we have reduced opening times for bars, restaurants + reception to allow our staff + guests to maintain a safe social distance. These hours will change over the coming weeks once restrictions are eased + we can safely extend our operations.